

Invitation for Tender “AMC of ORACLE Database”

Tender Ref: NRBCB/HO/ICTD/2023/456

Sealed Tenders are hereby invited from the experienced and competent suppliers under the Terms and conditions stated below:

SL	Particular	Descriptions
01	Procuring Entity Name	NRBC Bank PLC.
02	Procuring Method	Open Tendering Method (OTM)
03	Tender For	AMC of ORACLE Database i.e. Annual Technical Support (ATS) along with local support and maintenance
04	Name & Address of The Office	NRBC Bank PLC. , Support Services & Branches Division, 6 th Floor, Head Office, 114 Motijheel, C/A Dhaka-1000. Cont. +8802223353422
05	Tender Publication Date	13 November, 2023
06	Date & Time For Collecting Tender Document	13 November, 2023 to 07 December, 2023 during office hour
07	Price of Tender Document	Tk.5,000/- (Tk. Five Thousand) only—(Non Refundable) in form of Payment Order issued by from any scheduled Bank in Bangladesh favoring “ NRBC Bank PLC. ”
08	Tender Security	BDT. 3 Lac as Tender Security Money (refundable to the unsuccessful bidder) in the form of a Payment Order in favor of the “NRBC Bank PLC.”. Issued by any scheduled Bank has to be submitted along with the tender document.
09	Performance Security Money:	The successful bidder has to deposit 10% of total contract value as performance security money when final agreement will be signed between two parties.
10	Eligibility of Bidders	The company should have experience & support of ORACLE Database at least in 3 renowned organizations and among them 2 (Two) should be in bank/financial institute in Bangladesh.
11	Pre Tender Meeting Place, Last Date & Time	26 November, 2023 at 11:00 AM at NRBC Bank PLC. , SSD, 6 th Floor, Head Office, 114 Motijheel C/A Dhaka-1000.
12	Tender Submission Place, Last Date & Time	10 December, 2023 up to 04:00PM at NRBC Bank PLC. , Support Services & Branches Division, 6 th Floor, Head Office, 114 Motijheel C/A Dhaka-1000.
13	Tender Opening Place, Date & Time	10 December, 2023 at 04:30 PM at NRBC Bank PLC. , SSD, 6 th Floor, Head Office, 114 Motijheel C/A Dhaka-1000.
14	VAT & AIT	Tax: Section 90 is applicable as per income tax ordinance 2023. VAT: SRO-240/AIN/2021/163 with VAT service code-99.10 is applicable
15	Documents To Be Submitted By The Bidders	a) Up to date Trade License, TIN & BIN (13 Digit) certificates. b) Certificate of Incorporation & 5 years experience in the relevant business. c) Copy of SLA Agreement must be submitted. d) Any other as per Tender Document.
16	Special Instruction	(A) Any other information regarding Tender may be collected from the office of the undersigned. (B) All the pages must be signed by the authorized Representative of the bidder.

The authority of NRBC Bank PLC., reserves the right to accept or reject any or all offers, in part or full without assigning any reason whatsoever. The Bank shall not be under any obligation to accept the lowest quotation.